

NM1 - 5

COMPLAINT

DATE:

August 2017

Jones, Brad A., EMNRD

From: Jones, Brad A., EMNRD
Sent: Wednesday, August 2, 2017 12:30 PM
To: Powell, Brandon, EMNRD (Brandon.Powell@state.nm.us); Perrin, Charlie, EMNRD
Cc: Griswold, Jim, EMNRD; Smith, Cory, EMNRD; Fields, Vanessa, EMNRD
Subject: FW: Odor Call 8-1-17
Attachments: Odor Complaint 8-1-17.pdf

Brandon,

I received an email from Jim yesterday that he had received a phone call from Sarah Holcomb over at the NMED (827-2798). She received a citizen complaint from Tammy Abbott (480-586-6843) regarding odor/air quality issues associated with Basin Disposal. I initially called John Volkerding (Basin) and notified him of the complaint and requested that Basin implement the conditions of their permit regarding odor/air complaints. John voluntarily agreed to implement the permit protocols. Then I contacted Tammy Abbott regarding the complaint. Ms. Abbott is located south of Basin Disposal off of Illinois. Ms. Abbott was reporting a general complaint regarding sulfur type odors she encounters in the summer on the weekends and in the evenings. She stated that she has experienced irritation at night when the strong odor is pulled into the home through the swamp cooler. Ms. Abbott stated that during one these events she drove up Hwy 550/N 1st Street and determine the potential source to be within proximity of the Basin Disposal off Montana. I have recommended Ms. Abbott to contact the OCD Aztec District office (Brandon Powell) next time such an event occur in the future.

Below is Basin's demonstration of compliance to the conditions of their permit (NM!-005). I spoke with John Volkerding this morning and gave him the details above regarding the complaint. John has recommended OCD to provide his cell phone number (505-320-2840) and the Plant's number (505-632-8936) to Ms. Abbott to call if she encounters the odor again. John clarified that he has staff on-site at night the monitor the facility that should be available. If they do not pickup, then she should call him directly. I have contacted Ms. Abbott and have provided her the contact information.

Brad A. Jones
Environmental Engineer
EMNRD Oil Conservation Division
1220 S. Saint Francis Drive
Santa Fe, New Mexico 87505
E-mail: brad.a.jones@state.nm.us
Office: (505) 476-3487
Fax: (505) 476-3462

From: John Volkerding [mailto:jvolkerding@basindisposalinc.com]
Sent: Wednesday, August 2, 2017 10:27 AM
To: Jones, Brad A., EMNRD <brad.a.jones@state.nm.us>
Subject: Odor Call 8-1-17

Good Morning Brad

I wanted to send an email in response to the call concerning odors.

The permit states

The Owner/Operator shall, within 24 hours of receiving notification from the Division's Environmental Bureau or a concerned party that an Objectionable odor has been detected or reported, implement the following response procedures:

- i, Log date and approximate time of notice that an odor exists, including the name of tile complainant and any contact intonation;*
- ii. Investigate the source of the odor and log investigative steps taken, including date and time, and conclusions reached; and,*
- iii Take actions to alleviate the odor, which may include adjusting chemical treatment, air sparging, solidification, or similar responses, and log the actions taken.*

I was unsure of the dates/times, direction and nature of the odor complaint so I pulled our operating logs for this week and last (7/23-8/2).

-The Daily Odor Inspection sheets documents any odors our employees observe, the direction and speed of the wind, the color of the pond and H2S readings. No abnormal odors or conditions were noted.

-The Daily H2S Inspection sheet notes the H2S twice per day and showed no reading above zero. In addition to the readings recorded, if the H2S monitors surrounding the pond at anytime read any levels of H2S an alarm sounds in the office and no alarms have been recorded

- The Daily Pond and Bleach Inspection sheets notes the level, color, pH, dissolved oxygen, total chlorine, dissolved H2S/sulfides in the pond as well as tracks the amount of bleach added daily. The sheets show the water chemistry in the pond has been maintained and between 700 and 1400 gallons of bleach added daily.

Attached are the inspection sheets and complaint log. Based on the data and my own observations I truly do not believe that we are the source of the odor and am happy to do anything we need to do to assist in this

Thanks, John

John Volkerding, PhD, Vice President

Basin Disposal, Inc., 30 Years of HSE Excellence

Plant: 200 Montana, Bloomfield, NM.87413

Office: 300 Legion, PO Box 100, Aztec, NM 87410

Office#: 505-334-3013

Mobile#: 505-320-2840

Fax#: 505-333-3898

Plant#: 505-632-8936

Email: jvolkerding@basindisposalinc.com

Email: jvolkerding@aztecwell.com

Water is the driving force of all nature.

Leonardo da Vinci

Jones, Brad A., EMNRD

From: Powell, Brandon, EMNRD
Sent: Wednesday, August 2, 2017 11:09 AM
To: Jones, Brad A., EMNRD
Cc: Griswold, Jim, EMNRD; Perrin, Charlie, EMNRD
Subject: Basin Disposal

Good morning Brad,

I just received a call from a Ms. Tammy Abbot about a concern about odors coming from Basin Disposal previously. She stated with you and you had contacted Basin. Can you please provide where you are at with Basin?

Also as a note, there is a chemical company below Basin Disposal which has been verified as another source of odors when we received complaints previously. We have been in contact with the chemical company and the NMED previously concerning the odors originating from loading and unloading of the chemicals.

Thank You

Brandon Powell
I & E Supervisor
New Mexico Oil Conservation
Office: (505) 334-6178 ext. 116

"He who wishes to gain knowledge is wiser than he who thinks he has knowledge (unknown)"

Jones, Brad A., EMNRD

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Sent: Wednesday, August 2, 2017 10:27 AM
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Subject: Odor Call 8-1-17
Attachments: Odor Complaint 8-1-17.pdf

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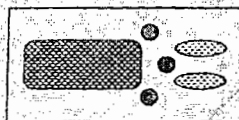
- The Daily Pond and Bleach Inspection sheets notes the level, color, pH, dissolved oxygen, total chlorine, dissolved H2S/sulfides in the pond as well as tracks the amount of bleach added daily. The sheets show the water chemistry in the pond has been maintained and between 700 and 1400 gallons of bleach added daily.

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Thanks, John

John Volkerding, PhD, Vice President
Basin Disposal, Inc., 30 Years of HSE Excellence
Plant: 200 Montana, Bloomfield, NM 87413
Office: 300 Legion, PO Box 100, Aztec, NM 87410
Office#: 505-334-3013
Mobile#: 505-320-2840
Fax#: 505-333-3898
Plant#: 505-632-8936
Email: jvolkerding@basindisposalinc.com
Email: jvolkerding@aztecwell.com

Water is the driving force of all nature.



COMPLAINT FORM

BASIN DISPOSAL, INC.

"SPECIALIZING IN DISPOSAL OF PRODUCED WATER AND DRILLING MUD"

P.O. BOX 100 • AZTEC, NEW MEXICO 87410 • (505) 334-3013

DATE/TIME: 8/1/7 EMPLOYEE: John VolkerdingCALLER: Brad Jones EMU/D PHONE: _____

LOCATION: _____

START TIME: _____ STOP TIME: _____

INTENSITY: 1 2 3 4 5 6 7 8
Very Faint Light Moderate Strong

ODOR	Ammonia	Bleach/Swimming Pool
	Sewer/Sewage-Like	Rotten Egg/Sulfur
	Burnt/Smoky	Other (describe)
	Gasoline/Diesel Fuel	

WIND SPEED/DIRECTION: _____

H₂S METER READINGS: 1: _____ 2: _____ 3: _____ 4: _____

TIME BLEACH ADDED: _____ VOLUME: _____

COMMENTS MADE BY COMPLAINANT: At approx 4:15 PM I received
a call from the Environmental Bureau of the OGD stating
a complaint had been received. In reviewing our
records the H₂S monitors around the pond have
FOLLOW UP: shown 0.0 consistently. The bleach records show

between 1200-2000 gallons of bleach have been
added daily. The odor logbook shows no H₂S
or other abnormal odor noted.

BASIN DISPOSAL, INC.
DAILY ODOR INSPECTION

YEAR 2017 MONTH 7 WEEK BEGINNING 23

ODOR
A. DESCRIBE TYPE OF ODOR (BLEACH, OIL, SULFUR, OTHER)
B. LIST LOCATION ON POND (N, S, E, W)

WIND
A. LIST SPEED
B. LIST DIRECTION (N, S, E, W)

POND
A. DESCRIBE COLOR (BLACK, BROWN)
B. DESCRIBE OVERFLOW COLOR (BLACK, BROWN, CLEAR)

H2S
A. NOTE H2S READINGS

	Sun 23	Mon 24	Tues 25	Wed 26	Thu 27	Fri 28	Sat 29
9PM							
Odor Type (bleach, oil, other)		Bleach	Bleach	Bleach	Oil	Oil	Oil
Location (N, S, E, W)		N	N	N	N	N	N
Wind Speed		10-15	10-15	8	10	0	0
Wind Direction (N, S, E, W)		N	N			0	0
Overflow (brown, black, clear)		Clear	Clear	Clear	Clear	Clear	Black
H2S Readings		0	0	0	0	0	0
Bleach Added? (Y or N)		N	N	N	N	N	N
10PM							
Odor Type (bleach, oil, other)	Oil	Oil	Bleach	Bleach	Bleach	Bleach	Oil
Location (N, S, E, W)	N	SE	S	N	S	S	S
Wind Speed	5	2-5	10-15	3-5	0	0	0
Wind Direction (N, S, E, W)	N	SE	S	N	S	S	S
Overflow (brown, black, clear)	Clear	Light Green	Clear	Clear	Clear	Clear	Clear
H2S Readings	0	0	0	0	0	0	0
Bleach Added? (Y or N)	N	Y	Y	Yes	Yes	W	Y
12PM							
Odor Type (bleach, oil, other)	Oil	Oil	Bleach	Bleach	Bleach	Bleach	
Location (N, S, E, W)	N	S	SE	S	S	S	
Wind Speed	5	3	5-10	3	0	0	
Wind Direction (N, S, E, W)	N	S	SE	S	S	S	
Overflow (brown, black, clear)	Clear	Clear	Clear	Clear	Clear	Clear	
H2S Readings	0	0	0	0	0	0	
Bleach Added? (Y or N)	N	N	N	N	N	N	
3AM							
Odor Type (bleach, oil, other)	Oil	Oil	Bleach	Bleach	Bleach	Bleach	Bleach
Location (N, S, E, W)	NW	SE	S	S	SE	S	S
Wind Speed	5	3	5	0	0	0-5	0-5
Wind Direction (N, S, E, W)	NW	SE	S	S	SE	SE	SE
Overflow (brown, black, clear)	Clear	Clear	Clear	Clear	Clear	Clear	Clear
H2S Readings	0	0	0	0	0	0	0
Bleach Added? (Y or N)	N	N	Yes	Yes	Yes	N	N
5AM							
Odor Type (bleach, oil, other)	Oil	Oil	Bleach	Bleach	Bleach	Oil	Oil
Location (N, S, E, W)	N	SE	SE	S	SE	SE	SE
Wind Speed	2	5	0-5	0	0	0	0
Wind Direction (N, S, E, W)	N	S	SE	S	SE	SE	SE
Overflow (brown, black, clear)	Clear	Clear	Clear	Clear	Clear	Clear	Clear
H2S Readings	0	0	0	0	0	0	0
Bleach Added? (Y or N)	N	N	N	N	N	N	N

**BASIN DISPOSAL, INC.
DAILY ODOR INSPECTION**

YEAR 2017

MONTH 12

WEEK BEGINNING 12/1

DESCRIBE TYPE OF ODOR (BLEACH, OIL, SULFUR, OTHER)
AT LOCATION ON POND (N, S, E, W)

WIND
A. LIST SPEED
B. LIST DIRECTION (N, S, E, W)

POND
A. DESCRIBE COLOR (BLACK, BROWN)
B. DESCRIBE OVERFLOW COLOR (BLACK, BROWN-CLEAR)

H2S
A. NOTE H2S READINGS

	Sun 12	Mon 13	Tues 14	Wed 15	Thu 16	Fri 17	Sat 18
AM							
Odor Type (bleach, oil, other)	Oil	bleach	Bleach				
Location (N, S, E, W)	NW	E	NW				
Wind Speed	5-10	5-10	10-15				
Wind Direction (N, S, E, W)	SW	E	NW				
Overflow (brown, black, clear)	Gray	Clear	Clear				
H2S Readings	0	0	0				
Bleach Added? (Y or N)	N	Y	Y				
PM							
Odor Type (bleach, oil, other)	oil	Bleach	Bleach				
Location (N, S, E, W)	S	S	S				
Wind Speed	0	0	0				
Wind Direction (N, S, E, W)	S	S	S				
Overflow (brown, black, clear)	Clear	Clear	Clear				
H2S Readings	0	0	0				
Bleach Added? (Y or N)	N	N	N				
2PM							
Odor Type (bleach, oil, other)	oil	Bleach	Bleach				
Location (N, S, E, W)	S	S	S				
Wind Speed	0	0	0				
Wind Direction (N, S, E, W)	S	S	S				
Overflow (brown, black, clear)	Clear	Clear	Clear				
H2S Readings	0	0	0				
Bleach Added? (Y or N)	Y N	Y	Y				
3AM							
Odor Type (bleach, oil, other)	Bleach	oil	Bleach	Bleach			
Location (N, S, E, W)	S	S	S	S			
Wind Speed	0-5	0-5	0-5	0-5			
Wind Direction (N, S, E, W)	S	S	S	S			
Overflow (brown, black, clear)	Clear	Clear	Clear	Clear			
H2S Readings	0	0	0	0			
Bleach Added? (Y or N)	N	N	N	Y			
5AM							
Odor Type (bleach, oil, other)	Bleach	oil	Bleach	Bleach			
Location (N, S, E, W)	S	S	S	S			
Wind Speed	0-5	0-5	0-5	0-5			
Wind Direction (N, S, E, W)	S	S	S	S			
Overflow (brown, black, clear)	Clear	Clear	Clear	Clear			
H2S Readings	0	0	0	0			
Bleach Added? (Y or N)	N	N	N	Y			

BASIN DISPOSAL, INC.
DAILY H2S AND SUMP INSPECTION

Basin Operations/SOPS/Daily Inspection

YEAR 2017 MONTH 7 WEEK BEGINNING 23

WENT AIR WIND SPEED/DIRECTION (Initials & Time)
M READINGS
M READINGS

SUMP LEVELS (Initials & Time)
C. PUMP HOUSE SUMP CHECKED AM & PM
D. LOADING AREA SUMP CHECKED AM & PM, EMPTY DAILY AT 4PM
E. CONCRETE SLAB, NOTE WHEN EMPTIED

ite	Sun 23	Mon 24	Tues 25	Wed 26	Thu 27	Fri 28	Sat 29
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mbient Air H2S (AM)

H2S Reading (ppm)	0	0	0	0	6	0	1
Wind Speed (mph)	2	0	0-5	0-3	0	0-5	...
Wind Direction	N	E	S	S	SE	S	S
Initials and Time	S:00am	S:00am	S:00am	4:00am	S:00am	DT 3:00	DT 3:00

mbient Air H2S (PM)

H2S Reading (ppm)	0	0	0	0	0	0	0
Wind Speed (mph)	S	10-15	10-15	10-15	6-10	0-5	0-5
Wind Direction	E	N	N	N	S	S	S
Initials and Time		VF 4:00	8:30	DT	5:00	DT 3:00	DT 3:00

Sump Levels

AM Cement Slab Sump (ft)	0	0	0	0	0	0	0
AM Loading Area (ft)	0	0	0	0	0	0	0
AM Pump House Sump (ft)	1'0"	1'6"	1'7"	1'9"	2'8"	0	0
Initials and Time	S:00am	S:00am	S:00am	4:00am	S:00am	DT 3:00	DT 3:00
Empty Cement Slab (Initial/Date)						PK	OK
4 PM EMPTY THE SUMPS							
PM Loading Area Sump (ft)			2'11"			2'8"	2'6"
PM Pump House Sump (ft)			2'2"			2'1"	2'
Initials and Time			DT 8:00			VF 7:45	VF 4:00

Stormwater Control

Strutural Defect (Y,N)	N	N	N	N	N	N	N
Action Taken	0	0	0	0	0	0	0
Initials and Time	S:00am	S:00am	S:00am	4:00am	S:00am	DT 3:00	DT 3:00

Manager Verification

Initials and Time		P2	P6	P6	16	16	P6
		7:00A	7:00A	7:00A	2:00A	7:00A	8:00A

BASIN DISPOSAL, INC.
DAILY H2S AND SUMP INSPECTION

Basin Operations/SOPS/Daily Inspection

YEAR 2017 MONTH 7 WEEK BEGINNING 30

AMBIENT AIR WIND SPEED/DIRECTION (Initials & Time)
AM READINGS
PM READINGS

SUMP LEVELS (Initials & Time)
C. PUMP HOUSE SUMP CHECKED AM & PM
D. LOADING AREA SUMP CHECKED AM & PM, EMPTY DAILY AT 4PM
E. CONCRETE SLAB, NOTE WHEN EMPTIED

ate	Sun 7/30	Mon 7/31	Tues 8/1	Wed 8/2	Thu 8/3	Fri 8/4	Sat 8/5
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Ambient Air H2S (AM)

2S Reading (ppm)	0	0	0	0			
Wind Speed (mph)	0-5	0-5	3 MPH	0-5 mph			
Wind Direction	S	S	S	S			
Initials and Time	DT 2:30	DT 3:00	DT 3:00	DT 3:00			

Ambient Air H2S (PM)

H2S Reading (ppm)	0	0	0	0			
Wind Speed (mph)	0-5	0-5	3 MPH	0-5 MPH			
Wind Direction	S	S	S	S			
Initials and Time	DT 3:00	DT	DT 3:00	DT 3:00			

Sump Levels

AM Cement Slab Sump (ft)	0	0	0	0			
AM Loading Area (ft)	0	0	0	0			
AM Pump House Sump (ft)	0	0	0	0			
Initials and Time	DT 3:00	DT 3:00	DT 3:00	DT 3:00			

Empty Cement Slab (Initial/Date)

4 PM EMPTY THE SUMPS

PM Loading Area Sump (ft)	0	0		0			
PM Pump House Sump (ft)	8"	1' 1"		1' 0"			
Initials and Time	7:00 PM	8:00 PM					

Stormwater Control

Structural Defect (Y,N)	N	N	N	N			
Action Taken	0	0	0	0			
Initials and Time	DT 3:00	3:00 DT	DT 3:00	DT 3:00			

Manager Verification

Initials and Time							
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BASIN DISPOSAL, INC.
DAILY POND BLEACH INSPECTION

Basin Operator/SOPS/Daily Inspection

YEAR 2017 MONTH 7 WEEK BEGINNING 23

POND CONDITIONS
A. POND LEVEL (ft)
B. OVERFLOW COLOR (Black, Gray, Brown, Other)

D. TEMPERATURE (° Fahrenheit)
E. DISSOLVED OXYGEN
F. TOTAL CHLORINE

BLEACH
A. TIME (noon AM or PM)
B. VOLUME (Gallons)

Date	Sun 22	Mon 23	Tues 23	Wed 24	Thu 27	Fri 28	Sat 29
Pond 1 Conditions							
Pond Level (ft)	10'0"	10'	10'	10'6"	11'0"	11'0"	11'0"
Overflow Color	clear	Gray	Clear	Clear	Clear	Clear	Clear
Pond Color	Brown	Black	Brown	Brown	Brown	Brown	Brown
Water Temperature	70°	70°	70°	70°	70°	70°	70°
pH	7.0	7.2	7.5	7.6	7.7	7.6	7.7
Dissolved Oxygen	3	3	3	3	3	3	3
Total Chlorine	0.01	0.00	0.03	0.00	0.10	0.00	0.03
Dissolved H2S/Sulfides	5:00am	5:00am	5:00am	5:00am	5:00am	DT 3:00	DT 3:00
Pond 3 Conditions							
Pond Level (ft)	2	2	2	2	2	2	2
Pond Color	Black	Black	Black	Black	Black	Black	Black
Water Temperature	70°	70°	70°	70°	70°	70°	70°
pH	6.0	6.0	6.0	6.0	6.0	6.0	6.0
Dissolved Oxygen	1	1	1	1	1	1	1
Total Chlorine	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Dissolved H2S/Sulfides	5:00am	5:00am	5:00am	5:00am	5:00am	3:00 DT	3:00 DT
Bleach/Chemical							
Time	5:34 PM	6:30 A	3:00 PM	3:00 PM	3:00 PM	12:00	12:00
Volume	400 Gal	600 gal	300 gal	300 gal	300 gal	400	300 Gal
Initials	VF	PG	SC	SC	SC	DT	DT
Time	3:00 PM	3:00 PM	3:00 PM	3:00 PM	3:00 PM	9:00 PM	3:00
Volume	300 gal	300 gal	300 gal	300 gal	400 gal	400	300 Gal
Initials	SC	SC	SC	SC	VF	VF	DT
Time		3:00 PM	PG 6:00 A	6:00 PM	6:00 PM	4:00 PM	8:00 PM
Volume		300 gal	400 gal	400 gal	400 gal	300 gal	400
Initials		SC	PG	PG	PG	DT	PG
Time							
Volume							
Initials							
Time							
Volume							
Initials							
Time							
Volume							
Initials							
Manager Verification							
Initials and Time		PG 7:00 A	PG 7:00 A	PG 7:00 A	PG 7:00 A	PG 7:00 A	PG 8:00 A

BASIN DISPOSAL, INC.
DAILY POND BLEACH INSPECTION

Bach Operations/SOPS Daily Inspection

3. CONDITIONS
 NO LEVEL (ft)
 A. EFFLOW COLOR (Black, Gray, Brown, Other)

D. TEMPERATURE (Fahrenheit)
 E. DISSOLVED OXYGEN
 F. TOTAL CHLORINE

BLEACH
 A. TIME (with AM or PM)
 B. VOLUME (Gallons)

YEAR 2017 MONTH 7 WEEK BEGINNING 30

	Sun	Mon	Tues	Wed	Thu	Fri	Sat
nd 1 Conditions							
nd Level (ft)	11'0"	11'0"	11'0"	11'1"			
erflow Color	Clear	Clear	Clear	Clear			
nd Color	Brown	Brown	Black	Black			
ater Temperature	64°	65°	69°	70°			
	7.4	7.6	7.4	7.2			
ssolved Oxygen	3	2	2	2			
tal Chlorine	0.00	0.00	0.00	0.0			
ssolved H2S/Sulfides	D.T 3:00	D.T 3:00	D.T 3:00	D.T 3:00			
nd 3 Conditions							
nd Level (ft)	2	2	2	2			
nd Color	Black	Black	Black	Black			
ater Temperature	70°	70°	69°	69°			
	6.0	6.0	6.0	6.0			
ssolved Oxygen	1	1	1	1			
otal Chlorine	0.0	0.0	0.0	0.0			
ssolved H2S/Sulfides	D.T 3:00	D.T 3:00	D.T 3:00	D.T 3:00			
leach/Chemical							
Time	8:00pm	8:00pm	11:00	10:30			
Volume	400	400	400	400			
Initials	SC #1	SC #1	DT	DT			
Time	10:00am	11:00	3:00	3:00			
Volume	400	400	400	DT			
Initials	RT #1	DT	DT	400			
Time	3:00pm	6:00 AM	7:00pm	3:00			
Volume	400	400	400	400			
Initials	VF	P6 #1	SC #1 "C"	DT			
Time			5:00pm				
Volume			600				
Initials			RT				
Time							
Volume							
Initials							
Time							
Volume							
Initials							

Manager Verification

Initials and Time

Jones, Brad A., EMNRD

From: Griswold, Jim, EMNRD
Sent: Tuesday, August 1, 2017 2:15 PM
To: Jones, Brad A., EMNRD
Subject: Basin Disposal

Brad,

I just got off the phone with Sarah Holcomb over at the NMED (827-2798). She received a citizen complaint from Tammy Abbott (480-586-6843) regarding odor/air quality issues associated with Basin Disposal. Could you please give Ms. Abbott a call. Thanks. Sarah is also setting up a meeting soon for you and I to go over there and talk about hydrostatic test discharges.

Jim Griswold
Environmental Bureau Chief
Oil Conservation Division
1220 South St. Francis Drive
Santa Fe, New Mexico 87505
505.476.3465
email: jim.griswold@state.nm.us